



6115 Thirteen Mile Road Warren, MI 48092

eckhartusa.com Phone: 586 722 2902

Project Manager, Autonomous Guided Vehicles (AGV)

Department: Engineering
Reports To: Director of Engineering
FLSA Status: Exempt
Updated: 04.04.18

Working at Eckhart is an opportunity to directly impact the future of American manufacturing. We strive to improve the lives of the men and women who partner with us by developing and integrating custom engineered manufacturing solutions that enhance life and contribute to improved safety, efficiency, and product quality for our customers.

Eckhart invests in people because we believe it is our people who differentiate our solutions and our company from our competitors. For over 40 years our company has committed dedicated creative minds to conceptualize and design custom manufacturing solutions for industry. Our customers span automotive, aerospace, steel, industrial machinery, commercial construction, household appliances, and farm machinery & heavy trucks. We thrive solving our customers' most difficult problems and find satisfaction when customers receive safe and efficient turn-key solutions.

Description

As a Project Manager in the Autonomous Guided Vehicle (AGV) group you will have the critically important role of leading AGV projects that exceed our customers' expectations while meeting company profit targets. To lead projects from design through manufacturing, and install, Project Managers leverage a highly-experienced team of engineers, designers, technicians, and contractors. Our Project Managers enjoy working with people, are effective at building relationships, and strive for crisp, clear communication. An ability to guide and teach our customers, while driving to collect input needed to stay on schedule is an especially important skill given our rapid growth amongst customers implementing AGV systems for the first time. As your experience with AGV systems grows, you will influence product development and the investments we make to differentiate our product line.

Essential Duties and Responsibilities

- Manage customer scope of work to ensure that expectations and all contractual terms and conditions are met or exceeded
- Coordinate design and build activities and ensure standards and common practices are followed
- Monitor and manage all risks that may impact project quality, schedule, or costs
- Lead regular internal and external meetings to report progress, status, and resolve issues
- Hold customers and Eckhart team members accountable to commitments
- Write and verbally communicate professionally with both internal and external stakeholders
- Travel to customer sites as-needed to gather information and oversee system install and start-up

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- Help steer product development efforts based on experience and feedback from customers
- Coach, teach, and develop talent within the company

Qualifications

To perform this job successfully, an individual must be professional, proactive, and positive. Having a passion for exceptional customer service and support is a must. Being sensitive to the unpredictable demands and uncertainties associated with customer service is a requisite to delivering superior results and exceeding the expectations of very demanding customers.

- Experience with manufacturing process engineering, mechanical design, and automated systems
- Prefer strong automotive, home appliance, or aerospace experience

Education and/or Experience

A four year degree in engineering (Mechanical, Electrical, or Industrial), manufacturing technology or a related field is preferred; minimum two year degree is required.

Technical Skills

- Ability to read and understand mechanical drawings and plant layouts
- Proficient in MS Office and project management tools (e.g. Gantt charts, open items matrix, etc.)
- Experience using PC-based ERP system preferred, but not required
- Working knowledge of manufacturing processes

Other Skills and Abilities

- Thrives in a multi-tasking environment and can adjust priorities on-the-fly
- Excellent written and oral communication skills
- Excellent problem solving and analytical skills to provide optimal solutions
- Strong interpersonal skills with ability to build effective working relationships
- Able to travel 20+% of the time including to Mexico and Canada as needed